## La jamf we help organizations succeed with Apple. Jamf Pro is the leaded

At Jamf we help organizations succeed with Apple. Jamf Pro is the leading device management tool used by IT Admins to deploy, inventory, and secure Mac, iPad, iPhone and Apple TV devices.

Compare Deployment Models			Benefits to Cloud
	CLOUD	ON-PREMISES	Jamf provides a hassle-free SaaS solution with a per-device subscription
Software Distribution Point	Built-in cloud distribution service for global package distribution	Customer provides servers for distribution points	<ul> <li>that scales to any size deployment, anywhere in the world.</li> <li>Avoid management costs of self-hosting: <ul> <li>Server provisioning, ongoing security and update management</li> <li>Storage infrastructure for global availability</li> </ul> </li> </ul>
Server Uptime	Jamf guarantees 99.9% uptime with 24/7 availability	Uptime dependent on server hardware and environment	
Regional Cloud Locations	United States (East & West), London, Germany, Tokyo and Sydney	Customer provides servers	<ul> <li>Database administration, ongoing security and updates</li> <li>Backup administration and testing</li> <li>Disaster recovery alternate location</li> </ul>
Jamf Pro Upgrades	Automatically updated with every release	Manual upgrade process required for each update (6-10 times per year)	<ul> <li>Service monitoring and 24x7 response team</li> </ul>
Disaster Recovery	Daily backups stored for 30 days	Customer responsible for configuring, testing, maintaining backups	Jamf subscription includes: √ Fully managed and scaled Jamf Pro Server √ Managed updates for Jamf Pro and underlying services
Service Monitoring	All cloud services are monitored 24/7/365 with robust, proven, industry standard tools by Jamf Cloud experts	Customer responsible for monitoring	<ul> <li>Cloud distribution service for global package distribution</li> <li>Daily backups retained for 30 days</li> <li>Disaster recovery alternate location</li> <li>24/7/365 service monitoring and response team</li> <li>24x7 customer support available with Premium Plus Support</li> <li>Access to Jamf Online Training Catalog</li> </ul> MIGRATION SERVICES AVAILABLE FOR CUSTOMERS TO MOVE FROM ON-PREMISES TO CLOUD visit jamf.com or call 612-677-7075
Security	SOC2 Type 2 certified industry standard controls ensuring service availability, security and confidentiality are maintained at highest levels	Customer responsible for securing and maintaining servers	
Integration	Integration with enterprise authentication and identity services	Integration with enterprise authentication and identity services	